

## Luggage / Baggage information

To ensure that passengers enjoy a smooth and hassle-free boarding and travel experience, BR Express has put in place luggage or baggage policy. This policy is based on the type of ticket passenger purchased.

All Passenger luggage / baggage shall be examined and weighed. Luggage of large dimension, abnormal size or shape will not be allowed into the coach sitting or compartment areas. Such luggage will be booked for conveyance at the luggage van.

BR Express reserves the right to refuse luggage into the passenger train, if such luggage is deemed unsuitable for a passenger trains.

Accompanying luggage allowance by class:

### Standard Class

Maximum of two (2) suit cases total allowable weight is 30kg for single adult journey ticket, child journey ticket is 15kg. Extra weight is chargeable at parcels rate.

Overweight, oversize or excess luggage may not be permitted on-board. Passenger will have to book such luggage into the luggage van. A fee, at parcels rate, maybe charged.

### Business Class

Maximum of two (2) suit cases total allowable weight is 40kg for single adult journey ticket, child journey ticket is 20kg. Extra weight is chargeable.

Overweight, oversize or excess luggage may not be permitted on-board. Passenger will have to book such luggage into the luggage van. A fee, at parcels rate, maybe charged.

### First Class

Total allowable free weight is 40kg for single adult journey ticket, child journey ticket is 20kg.

Overweight, oversize or excess luggage may not be permitted on-board. Passenger will have to book such luggage into the luggage van. A fee, at parcels rate, maybe charged.

### Excess luggage

BR Express offer service to carry passengers' extra luggage for a fee, charged at parcels rate. The extra luggage will be transported from the train's luggage van to the passenger's destination.

If you want to book excess luggage for transportation from the luggage van, make sure you arrive at the station two (2) hours before the scheduled train departure time. You must have a valid journey ticket.

Please make sure your luggage or items are properly labelled, packed and protected. Store fragile articles in the original boxes e.g. TVs or in a rigid container that provides proper protection, if possible. Simple wrapping alone is not sufficient.

BR Express reserves the right to deny transportation of items in the passenger train luggage van, if such items are deemed unsuitable to be transported in the van and or by passenger train.